

*Fluke Networks' Gold Support ensures you always have an updated and calibrated tester and eliminates any risk of downtime.*

## DSX-5000 or DTX-1800 + Gold Support: For those who are committed to quality and can't afford downtime

To help you stay on top of your maintenance needs, Fluke Networks offers Gold Support. Gold Support is a comprehensive maintenance and support program for DSX and DTX owners like you that cannot afford downtime and are most committed to maintaining their Fluke Networks equipment to the highest standards.

Additionally, your Gold membership makes you eligible for the Lifetime BuyBack Guarantee, which allows you to buy the tools you need now knowing that Fluke Networks will buy it back when it's time for a new one. This benefit gives you peace of mind and eliminates the risk of your needs outgrowing the tester you choose today.

### Gold keeps your unit maintained

- **Free annual calibration:** Includes priority calibration (<5 day turnaround), all shipping costs, and loaner unit if desired.
- **Factory refresh:** When sent for calibration, all kit components are refreshed, which means they are tested and replaced if defective, then cleaned and performance verified.
- **Free firmware/software upgrades:** Gold customers are entitled to firmware and LinkWare updates to keep their unit performing to the latest standards and are the first to be notified when new updates are available.
- **Accessory replacement:** To ensure all testing components are in tip-top shape, Gold customers receive no-hassle replacement of any standard accessory that is found to be defective or faulty.
- **Lifetime BuyBack Guarantee:** Get cash back when you decide to upgrade to a new tester—100% within 30 days, 60% within 1 year, and 15% after a year for the life of your tester. (NOTE: A list of qualifying products and full terms and conditions can be found at [www.flukenetworks.com/GoldBuyBack](http://www.flukenetworks.com/GoldBuyBack).)
- **Members-only training, promotions & resources:** Includes training and product discounts only available to Gold members; unlimited KB access to members.



### Gold eliminates any downtime

- **Priority 24/7 tech support:** Gold customers are given access to a members-only telephone line and first-in-queue priority at any hour on any day.
- **Priority factory repair:** Should your DSX or DTX need repair or suffer accidental damage, Gold includes first-on-bench priority, all next-day air shipping costs, and a loaner unit if desired.
- **Loaner units during repair and calibration:** Delivered via next-day services if an unexpected repair is needed; also available for scheduled calibrations.

## Get a great deal when you buy your DSX-5000 or DTX-1800 and Gold Support together!

Customers who purchase the DSX-5000 or DTX-1800 with Gold Support included get a phenomenal deal. Save \$250 (via rebate) on your Gold Support when purchasing one of the all-inclusive models below.

### DSX-5000 + Gold Support Models

Model Number	Description
DSX-5000 120/GLD	Includes 1 Versiv Mainframe & Remote, (2) DSX-5000 CableAnalyzer Modules and 1 year of Gold Support for Mainframe, Remote and all Modules.
DSX-5000Qi 120/GLD	1 Versiv Mainframe & Remote, (2) DSX-5000 CableAnalyzer Modules, (2) CertiFiber Quad OLTS Modules and 1 year of Gold Support for Mainframe, Remote and all Modules.
DSX-5000Q0i120/GLD	1 Versiv Mainframe & Remote, (2) DSX-5000 CableAnalyzer modules, (2) CertiFiber Quad OLTS modules, OptiFiber Quad OTDR module and 1 year of Gold Support for Mainframe, Remote and all Modules.
DSX-5000Mi 120/GLD	1 Versiv Mainframe & Remote, (2) DSX-5000 CableAnalyzer™ Modules, (2) CertiFiber Multimode MM OLTS Modules and 1 year of Gold Support for Mainframe, Remote and all Modules.
DSX-5000NTB120/GLD	1 Versiv Mainframe & Remote, (2) DSX-5000 CableAnalyzer Modules, (2) CertiFiber® Quad OLTS Modules, OptiFiber® Quad OTDR Module, OneTouch AT Module and 1 year of Gold Support for Mainframe, Remote and all Modules.

### DTX-1800 + Gold Support Models

Model Number	Description
DTX-1800 120/GLD	Includes DTX-1800 Cable Analyzer and 1 year of Gold Support
DTX-1800-M 120/GLD	Includes DTX-1800 Cable Analyzer, multimode fiber module, and 1 year Gold Support for the DTX-1800 and fiber module
DTX-1800-MS120/GLD	Includes DTX-1800 Cable Analyzer, multimode fiber module, singlemode fiber module, and 1 year of Gold Support for the DTX-1800 and fiber modules
DTX-1800MS0120/GLD	Includes DTX-1800 Cable Analyzer, multimode fiber module, singlemode fiber module, OTDR module, and 1 year of Gold Support for the DTX-1800 and fiber/OTDR modules
DTX-1800-E 120/GLD	Includes DTX-1800 Cable Analyzer, (2) DTX Encircled Flux multimode fiber modules, and 1 year of Gold Support for the DTX-1800 and Encircled Flux multimode fiber modules